maternitysportswear

Returns Form

Our Returns Policy

We hope you will be delighted with your purchase, if however you wish to return your order for an exchange or refund, simply complete and enclose the Returns Form supplied with your delivery and post back to us within 14 days.

Unfortunately, we cannot refund or exchange used or customer damaged items (statutory rights not affected). When you return goods, please retain proof of posting from your shipper. Without this we cannot be responsible for any items that fail to reach us.

Delivery charges will not be refunded in the case of a return. However, should you request replacements for returned items; you will not be charged again for delivery. All replacement items are sent via standard delivery.

Due to the nature of our merchandise, please ensure that they are tried on over your underwear. We reserve the right to refuse return of items, where it is apparent that this has not occurred.

Collect+ Returns

Alternatively, you can also return your Maternity-Sportswear order using Collect +.

This is a service that uses many of your local corner shops, supermarkets and news-agents. Over 4400 stores nationwide offer this service This is a convenient way to return your order as Collect+ stores are open for over 9 hours a day, Monday to Saturday, with the majority of stores open 7 days a week.

To find your nearest store: http://www.collectplus.co.uk/orders/new

All you need to do is complete the returns form and enclose it with your parcel. Visit http://www.collectplus.co.uk select the 'Send Parcel' option and create your label. Print off the label and stick it onto your parcel.

Then take your parcel to one of the businesses offering Collect+ services. They will supply you with proof of postage and a code to track your return online.

Please complete the form below - this form lets you type into the boxes!

First Name:	
Last Name:	
Email Address:	
Contact Phone:	
Order ID:	
Date of Purchase:	

Address:	

Item #	Description	Size	Colour	Returns Code	Quantity
				Total	

Please use the following returns codes for guidance:

F: Faulty Goods
W: Wrong Good Received
N: Not Suitable, Refund wanted
E: Exchange*

***If you are looking to exchange any items, please make it clear what item you want in replacement.**

Return to

Maternity Sportswear
51 Heath Road
Downend
Bristol
BS16 6HD